



# Covid-19 Tax Filing & Financial FAQ For New Westminster

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## When do I have to file taxes by?

Individuals need to file by June 1, 2020 and pay any taxes owing by September 1, 2020. Self-employed people and their spouses/common-law partners need to file by June 15, 2020 and pay any taxes owing by September 1, 2020.

For information on tax filing and payment and to check for any updates to this information, [please visit the CRA's COVID-19 filing page](#)

## Netfile

If you can access a computer, you can file online using CRA certified tax-filing software. There are a variety of software products to meet their needs, some of which are free!

## File my Return

File my return is a free, secure, and easy to use telephone service for eligible people with low income or a fixed income whose situations remain unchanged from year to year. Those who are eligible have received an invitation letter in the mail or in their T1 income tax and benefit package.

## Paper Filing

You can still file your income tax return on paper. If you filed on paper last year and your address information with the CRA was up-to-date, you should have received your paper tax package in the mail by February 17, 2020.

## Forms

You can view, download and order forms at [canada.ca/taxes-general-package](https://canada.ca/taxes-general-package) or call the CRA at 1-855-330-3305 to order a copy. If you need to order a package, please keep in mind that it may take 10 days for delivery.

## Need more personal help with accessing benefits, or personal finances?

Family Services of Greater Vancouver offer [free financial coaching](#) via phone or video chat to help you with dealing with your finances.

## I lost my job or am having money problems. Is help available from the Government?

The Department of Finance's Economic Response Plan has a list of resources, including increased Canada Child Benefit, the new Canada Emergency Response Benefit and a moratorium on student loan repayments. Please visit Canada's COVID-19 [Economic Response Plan website](#) for more information. The Provincial Government of British Columbia has also a page with [information on supports in British Columbia](#). The [City of New Westminster](#) is also providing various supports, including increased funding to the New Westminster Rent Bank, assistance for electrical utility customers, and friendly support calls to seniors and persons with disabilities.

## **I have received suspicious requests for money/information. How do I know if it is a scam?**

The [Canadian Anti-Fraud Centre](#) has a website specifically related to describing COVID-19 fraud examples.

## **I can't access any tax-filing clinics in person due to COVID-19. Where can I get help filing taxes?**

The [Canada Revenue Agency](#) has a website with a series of videos that describe how to file a tax return, how to find tax preparation software, and other issues regarding the filing of taxes.

## **Which tax-filing clinics are still operating?**

The New Westminister Public Library has a list of [Community Income Tax Clinics](#) on their website.

## **I am in an emergency and need money. Where can I go?**

Although it may be tempting to use payday loans at this time, payday loans have high rates of interest and can cause further money problems in the future. For more information on problems with payday loans, please visit the Canadian Government website on [payday loans](#).

There are other alternatives to payday loans such as rent banks and emergency rent supplements. The New [Westminster Rent Bank](#) offers low-cost loans to pay for rent and utilities.

If you need any other advice about other sources of emergency money, please contact [Family Services of Greater Vancouver](#).

*Disclaimer: this information is current as of April 21, 2020. The preparers of this information take no responsibility for the accuracy of this information, as regulations and financial aid available are changing at a very fast pace. It is recommended that people go to the websites listed in this FAQ for the most up to date information.*

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